



Cookies Policy

We use “cookies” and other technologies when you visit or use our websites or mobile apps. In this document you may find more information and details on about the cookies and the similar technologies as well as how to control them.

General information on cookies can be found here: <http://www.allaboutcookies.org/>

Consent

By using our websites, mobile sites and mobile apps, you agree the use of cookies in accordance with the present policy. This policy applies additional to any other Legal agreement, terms and conditions or contract provision for the particular myPOS Service being used by you. If you do not accept the use of cookies, please disable them as specified below.

Can I withdraw my agreement to the use of cookies and similar technologies?

If you wish to withdraw your agreement to accept cookies and similar technologies, please delete the cookies via your browser settings. There is a brief instruction further in the policy below and you can find further information on deleting and blocking cookies here: <http://www.aboutcookies.org/how-to-delete-cookies/>

Some of the similar technologies we use, such as JavaScript can also be disabled on your devices but this may significantly impact the ability for our websites, mobile sites, or mobile apps to work on your devices.

What are cookies and similar technologies?

Cookie is a small text file that a website saves on your computer or mobile device when you visit the site. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so you don't have to keep re-entering them, whenever you come back to the site or browse from one page to another. Cookies are generated by the server of the visited website when the browser of your device loads it. The website sends information to the browser and creates a text file. Each time the user returns to the same website, the browser extracts this text file and sends it to the website's server. The information that the cookie contains is specified by the server and may be used by the latter when the website is visited again by the user.

We use cookies to achieve different tasks such as like letting you navigate between pages efficiently and easily, remembering your preferences and generally improving your experience when browsing. We also use them to ensure that any ads you see on our websites or mobile apps and ads of other third-parties are more focused to you and your interests.

We also use similar technologies such as '**pixel tags**' and '**JavaScript**' to undertake these tasks. Pixel tags and JavaScript are tiny graphics files that contain a unique identifier that enable us to recognize when someone has our websites or mobile apps. This allows us, for example, to monitor the traffic patterns of users from one page within our websites or mobile apps to another, to provide or communicate with cookies, to understand whether you have come to our websites or mobile apps from via online advertisement displayed on a third-party website, to improve site performance.

If you visit our websites or mobile apps, we will deploy cookies and similar technologies to design an online service more suitable for your device, as well as to prevent and detect fraud. When you visit our website from any device we collect information about your use of the particular website, such as information about the device or browser you use to access the site (including device type, operating system, screen resolution, etc.), the way you interact with this site, and the IP address your device connects from. In many cases, the above said technologies are relying on cookies to function properly, and so declining cookies will impair their functioning, which means that you may not be able to exercise some activities within our secure online services unless these cookies or similar technologies are installed. Additionally, there might be a chance that we may not be able to process certain transactions if you are physically located in certain countries.

Cookies set by us are referred to as "first party cookies". Cookies deployed by parties other than us are called "third-party cookies". Third party cookies enable third party features or functionality to be displayed on or through the website/app. The parties that set these third-party cookies can recognize your computer both when it visits the website in question and also when it visits certain other websites.

We may not influence or control over third-party cookies. If you would like to find out more about the types of cookies which may be downloaded as a result, please visit the website of the third-party provider to do so.

Types of cookie inserted

There are different types of cookies which are usually split into the following categories, but note that not all these types will





be used on our website or mobile app:

Necessary cookies

These cookies are required in order to allow you to move throughout the website and use its functionalities, such as accessing secure areas of the website. Without these cookies the services you have applied for cannot be provided. These cookies are activated when you visit our website and remain active for the duration of your visit. These cookies allow us to provide you our service.

Statistical cookies

These cookies collect information about how you as a visitor use our website. For instance, which pages visitors go to most often and if they get error messages from web pages. This data in aggregate form is used to improve our websites and apps. This data is also used to identify whether customers may have specific interests needs based on pages they have visited within our websites/apps. These cookies allow us to provide you our service better.

We use browser fingerprinting solutions provided by third parties, such as HotJar and Yandex Metrica in order to assess our visitor's interests on our websites. We have anonymized all data that we receive from these browser fingerprinting solutions and we cannot directly or indirectly attribute any behavior on our websites to a particular person.

Functionality cookies

These cookies allow our website to remember choices you make and provide high level of personal features. These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you are allowed to customize. The information these cookies collect may be anonymized and they cannot track your browsing activity on other websites. *These cookies memorize your preferences in order to build-up your experience as user.*

Regulatory cookies

These cookies are required for us to be able to comply with our legal and regulatory requirements such as anti-money laundering and fraud prevention. They also prevent your account from being misused by others. These cookies are activated when you visit our website and remain active for the duration of your visit.

Cookies in Emails

We use cookies and similar technology in some of our emails which contain hyperlinks, each of which has a unique tag. They help us to understand a little bit about how you interact with our emails and are used to improve our future email communications to you. If you click on links contained in this email it will allow us to track your use of our website and enable us to show content and offers of most interest to you.

If you do not wish to accept cookies from any one of our emails, simply close the email before downloading any images or clicking on any links. You can also set your browser to restrict cookies or to reject them entirely. These settings will apply to all cookies whether included on websites or in emails.

If you have configured your computer to automatically display images, or if you have added us to your email "address book" (or "safe senders" list), or if you have configured your computer to have "weak" security, cookies might be set at the same time as you download, open or read an email from us. If you would prefer for this not to happen, you should disable the automatic displaying of images, or remove us from your address book or strengthen your security settings.

How to control and delete cookies through your browser


The ability to disable or delete cookies can also be carried out by changing your browser's settings. In order to do this, follow the instructions provided by your browser (usually found in the 'Help', 'Edit' or 'Tools' facility). Some pages may not work if you completely disable all cookies, but many third-party cookies can be safely blocked. If you do switch off cookies at a browser level, your device won't be able to accept cookies from any website. This means you will struggle to access the secure area of any website you use and you won't enjoy the best browsing experience when you are online.

Types of Cookies used for myPOS website and mobile app:

Below is a list of the types of cookies and similar technologies that we use in our website and mobile application along with instruction as to how they may be disabled.

Complete list with cookies can be found here.



Name	Category	Type	Purpose
PHPSESSID	Necessary cookies	Session cookies exist for as long as you are on the web page. The session ends when you close the web page or the browser.	Ensure anonymity of customer personal information. This cookie is defined by the servers of myPOS.eu
_zlcmid	Functionality cookies	Cookie that exists for a period of 1 year maximum.	We use Zopim for chatting with our clients. The Zopim Live Chat ID is stored for the purpose of identification of the client's device.
_ga	Statistical cookies	Cookie that exists for a period of 2 years maximum.	Used by Google Analytics to identify users by a unique number called "Client ID."
_gid	Statistical cookies	Cookie that exists for 24 hours maximum.	Used by Google Analytics to store Session ID and distinguish users.
_gat	Statistical cookies	Cookie that exists 1 minute maximum.	This cookie is used for throttling requests to Google Analytics. When you are using doubleclick on your site or you have demographic/interest reports enabled, then your browser will also send hits to Google doubleclick. To limit the requests being sent from your browser to Google doubleclick, this cookie is created. It makes sure that doubleclick doesn't get choked by too many requests.
_pk_id.3.< id >	Statistical cookies	Cookie that exists for a period of 1 year and 2 months maximum.	
_pk_ref.3.< id >	Statistical cookies	Cookie that exists for a maximum period of 1 year.	We use Piwik to collect information about how visitors use our Site.
_pk_ses.3.< id >	Statistical cookies	Cookie that exists for a period of 1 year maximum.	

cart_count	Functionality cookies	Cookies that exist for a period of maximum 1 month.	Store information about the number of items in the shopping cart.
client_browser_version_not_supported	Functionality cookies	Session cookies exist for as long as you are on the web page. The session ends when you close the web page or the browser.	Store information about the web browser of the clients and whether it's supported by myPOS.eu
cookies_agree	Functionality cookies / Regulatory cookies	Cookie that exists for a period of 1 year maximum.	Stores information in relation to whether the client has agreed with the Cookie policy.
shipping_location	Functionality cookies	Cookies that exist for a maximum period of 1 year.	Stores information (ISO 3166-1 alpha-2 code) about the country of the delivery.
MYPOS-cafc3d0f282a0529132c56f7ad7c38e9, PrestaShop-cafc3d0f282a0529132c56f7ad7c38e9	Necessary cookies	Cookies that exist for a period of maximum 1 month.	ID of the client in the myPOS Online Shop that provides information about the items in the shopping cart, the shipping address and others.
enrol_ref	Functionality cookies	Cookies that exist for 1 day maximum.	Used to store the Special Code info upon enroll. (This is the number that the client receives from the distributor).
prefLang	Functionality cookies	Cookie that exists for a period of 1 year maximum.	Stores information about the client's preferred language.
_popup_shown	Functionality cookies	Cookies that exist 1 day maximum.	
zendesk_wallet_number_set_	Functionality cookies	Cookies that exist 3 days maximum.	Store information used in Zendesk, including the Wallet number of the client.
notification	Functionality cookies	Session cookies exist for as long as you are on the web page. The session ends when you close the web page or the browser.	Store server messages that can be shown to the client on a later stage.

_ym_isad	Statistical cookies	Cookie that exists for a period of 2 days maximum.	Used by Yandex Metrica to determine if a visitor has ad blockers.
_ym_uid	Statistical cookies	Cookie that exists for a period of 1 year maximum.	Used by Yandex Metrica for identifying site users by unique number.
_ym_d	Statistical cookies	Cookie that exists until the session ends.	Used by Yandex Metrica to store date of the user's first site session.
yabs-sid	Statistical cookies	Cookie that exists until the session ends.	Used by Yandex Metrica to store Session ID and distinguish users.
yandexuid	Statistical cookies	Cookie that exists for a period of 1 year maximum.	Used by Yandex Metrica for identifying site users.
i	Statistical cookies	Cookie that exists for a period of 1 year maximum.	Used by Yandex Metrica for identifying site users.
_ym_visorc_*	Statistical cookies	Cookie that exists for a period of 30 minutes maximum.	Used by Yandex Metrica to allow Session Replay to function correctly.
usst	Statistical cookies	Cookie that exists for a period of 1 year maximum.	Used by Yandex Metrica to store auxiliary information for syncing site user IDs between different Yandex domains.
_ym_hostIndex	Statistical cookies	Cookie that exists for a period of 1 day maximum.	Used by Yandex Metrica to limit the number of requests.
zz	Statistical cookies	Cookie that exists for a period of 90 days maximum.	Used by Yandex Metrica to collect information about how visitors use our site.
yp	Statistical cookies	Cookie that exists for a period of 10 years maximum.	Used by Yandex Metrica to collect information about how visitors use our site.
mda	Statistical cookies	Decided by Yandex	Used by Yandex Metrica to collect information about how visitors use our site.

fuid01	Statistical cookies	Decided by Yandex	Used by Yandex Metrica to collect information about how visitors use our site.
sync_cookie_csrf	Statistical cookies	Cookie that exists for a period of 1 day maximum.	Used by Yandex Metrica to collect information about how visitors use our site.
_hjIncludedInSample	Statistical cookies	Cookie that exists for a period of 365 days maximum.	This session cookie is set to let Hotjar know whether that visitor is included in the sample which is used to generate funnels.
BizoID	Statistical cookies	Cookie that exists for 6 months maximum.	Used by LinkedIn for analytics and advertising services.
BizoUserMatchHistory	Statistical cookies	Cookie that exists for 6 months maximum.	Used by LinkedIn to collect information about how visitors use our site.
UserMatchHistory	Statistical cookies	Cookie that exists for 179 days maximum	Used by LinkedIn for tracking the use of embedded services.
_lipt	Statistical cookies	Cookie that exists for 30 days maximum.	Used by LinkedIn to collect information about how visitors use our site.
bcookie	Statistical cookies	Cookie that exists for 1 year maximum.	Used by LinkedIn to collect information about how visitors use our site.
li_oatml	Statistical cookies	Cookie that exists for 30 days maximum.	Used by LinkedIn to collect information about how visitors use our site.
liap	Statistical cookies	Cookie that exists for 90 days maximum.	Used by LinkedIn to collect information about how visitors use our site.
lidc	Statistical cookies	Cookie that exists for 1 day maximum.	Used by LinkedIn for tracking the use of embedded services.
ct0	Statistical cookies	Decided by Twitter	Used by Twitter for integration and sharing capabilities for the social media.
dnt	Statistical cookies	Decided by Twitter	Used by Twitter for integration and sharing capabilities for the social media.

eu_cn	Statistical cookies	Cookie that exists for 1 year maximum.	Used by Twitter for integration and sharing capabilities for the social media.
external_reference	Statistical cookies	Cookie that exists for 7 days maximum.	Used by Twitter for integration and sharing capabilities for the social media.
guest_id	Statistical cookies	Cookie that exists for 2 years maximum.	Used by Twitter for integration and sharing capabilities for the social media.
kdt	Statistical cookies	Cookie that exists for 2 years maximum.	Used by Twitter for integration and sharing capabilities for the social media.
lang	Statistical cookies	Cookie that exists until the session ends.	Used by Twitter for integration and sharing capabilities for the social media.
personalization_id	Statistical cookies	Cookie that exists for 2 years maximum.	Used by Twitter for integration and sharing capabilities for the social media.
remember_check_on	Statistical cookies	Decided by Twitter	Used by Twitter for integration and sharing capabilities for the social media.
tfw_exp	Statistical cookies	Cookie that exists for 14 days maximum.	Used by Twitter for integration and sharing capabilities for the social media.